

ISO 9001 CERTIFICATION FOR THE BROCHOT GROUP

ISSUED – FEBRUARY 2013

THE BROCHOT GROUP

The Brochot Group is a world leader in the design and manufacture of special equipment for the aluminium, copper, zinc, magnesium, nickel, and cobalt industries.

Brochot combines extensive international experience and direct industry expertise to meet its clients' expectations.

With a hands-on approach, the Brochot Group provides local after-sales services and a variety of process simulators upon request.

Brochot equipment is designed according to the specifications of each client, local conditions and ergonomic requirements. Equipment can be adapted to existing plants and to new production lines.

Brochot can supply both entire workshops on a turn-key basis and specific machinery, all within a short time frame.

Brochot achieves excellent technological performance thanks to permanent investment in innovation and its Research and Development policy.

OBJECTIVES

The industrial sector demands a high level of skills and knowledge from its suppliers to ensure that the services provided are consistent with corporate objectives. Such demands also enable employees within companies to get involved and become familiar with quality standards and compliance.

ISO 9001 CERTIFICATION

Brochot was awarded ISO 9001 certification in 1998.

This international standard sets out the essential requirements for a practical and effective quality management system (QMS). There are 8 key principles behind ISO 9001 certification:

- Customer focus;
- Leadership;
- Involvement of people;
- Process approach;
- Systems approach to management;
- Continuous improvement;
- Factual approach to decision making;
- Mutually beneficial supplier relationships.

This system identifies areas for improvement and allows companies to aim at systematic progress.



PROJECT DESCRIPTION

Quality management involves all employees. Commitment to quality is the cornerstone of our success. With better coordination of our business activities, we can achieve our common goal: produce equipment and services that meet our clients' expectations.

Our quality plan has been in place since 1993. It is based on a logical reasoning and aims to promote a better understanding of context and good decision-making.

We rely on a range of simple and complex standards to build models that enable us to identify possible anomalies. We apply these essential requirements and adapt our approach to each specific case. We run tests and approve equipment on the spot.

The quest for quality in a broader sense is one of our fundamental concerns. We do not want to be seen as just a certified company, but a company synonymous with quality.



THE BENEFITS

One of the main benefits of this plan has been the improvement of our company. The quality plan has helped us develop internal communications, which in turn has involved employees and management. It has allowed us to meet fixed targets and helps us to continually improve operations.

Involvement of employees and management is the secret to the satisfaction of our clients.

SGS SERVICES

The certifying body SGS is a frontrunner in its field and was selected by Brochot for its global presence. This factor was of the utmost importance for Brochot since the group has operations in 47 countries and 95% of its business is export-based.

TESTIMONY

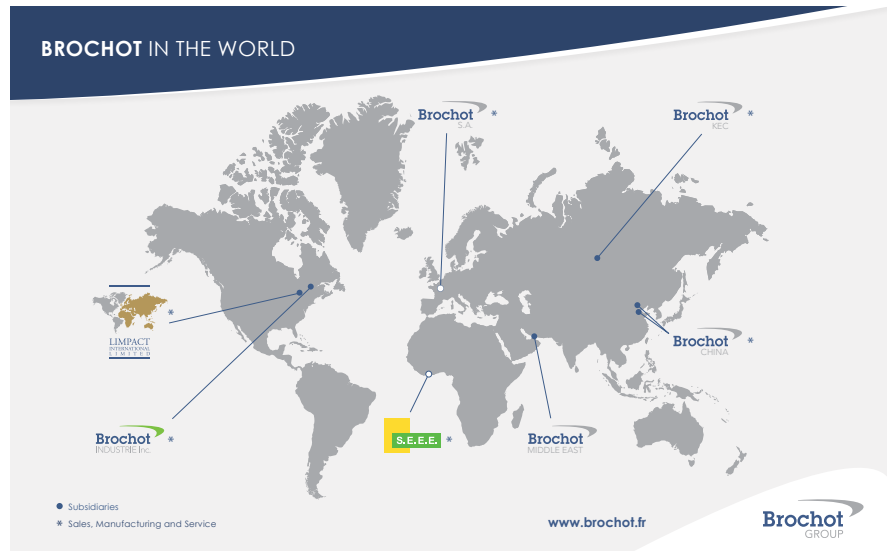
Fabien Heysen, Group Quality Manager

ADDRESS

BROCHOT S.A.
52 avenue Marcel Paul
93290 Tremblay France
brochot@brochot.fr

SGS ICS

29 Avenue Aristide Briand
94111 Arcueil Cedex
Ph. 01 4124 8302
Fax 01 4124 8452
fr.certification@sgs.com
www.fr.sgs.com/certification



Brochot worldwide

SGS IS THE WORLD'S LEADING INSPECTION, VERIFICATION, TESTING AND CERTIFICATION COMPANY.