

# HOW CAN YOU AND YOUR BUSINESS GET THE RIGHT TRAINING TO CONTINUOUSLY DEVELOP?

SGS ACADEMY UNITED KINGDOM LEARNING AND DEVELOPMENT SOLUTIONS JANUARY – JUNE 2015

**SGS ACADEMY** 



# SGS ACADEMY

# COURSE OVERVIEW FOR THE UNITED KINGDOM

In today's fast moving market sectors, keeping up-to-date with industry best practice, technical standards and current legal and regulatory compliance expectations throughout your value chain is an integral part of professional development; as is ensuring you and your team have the skills to achieve your goals effectively. With help from the SGS Academy, you and your business can gain the knowledge you need to continually adapt the way you work, keeping ahead of market developments and enabling you to continuously develop all aspects of your career and organisation. Whatever your level of knowledge, our experts will support you in progressing to the next level. Wherever your organisation is in terms of development, we will give you the knowledge to develop further.

# SGS ACADEMY – TRANSFORMING PEOPLE AND BUSINESSES

As the leader in professional training, we draw on our years of worldwide experience to provide effective learning and development opportunities. We make a difference to individuals, teams and businesses, nurturing talent and enabling continuous organisational progression. Our specialists partner with course participants, identifying improvement objectives and supporting the professional journey. Visit <a href="https://www.sgs.co.uk/trainingschedule">www.sgs.co.uk/trainingschedule</a>.

# **OUR TRAINING**

Our experts deliver high quality professional training across a wide range of subjects and industries, providing detailed information and guidance relevant to all stages of your value chain.

# MANAGEMENT SYSTEMS AND STANDARDS TRAINING

SGS Academy training gives you a complete understanding of the essential requirements of management systems and standards. Whether you are a lead auditor or executive, interested in a particular ISO standard or management system, we deliver courses that suit all audiences from foundation and awareness training, through to accredited lead auditor courses that meet certification body training criteria requirements. We also provide training on non-accredited management systems processes.

# **TESTIMONIALS**

"Thoroughly enjoyed the course. Content was fabulous, perfectly pitched and with a great sense of fun."

Barbara Cowie, Nationwide Services Group

"The instructor and course were outstanding."

Martin Keenan-Shamlian, ABS Greater China

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# **DELIVERY METHOD**

We all approach training in different ways and have to fit in our professional development around our day-to-day responsibilities. With this in mind, our training solutions are offered in a variety of delivery formats so that you can choose those that are best suited to your individual requirements and the needs of your organisation. Our experts deliver face-to-face training in the form of public courses where you can join your industry peers and through in-house courses designed to meet the specific needs of your organisation. If you prefer the flexibility of online training, we also offer SGS Academy e-learning solutions and virtual learning. Further to this, there is the option of choosing a blended learning approach combining face-to-face and e-learning into a practical and rewarding overall training package.



#### **PUBLIC COURSES**

Joining our face-to-face public courses gives you the opportunity to meet with colleagues from related industries and discuss course topics with others who have identified the same types of issues. As a result, you can share and gain best practice knowledge, not only from our SGS experts, but also from those in similar organisational roles. Throughout all discussions our experienced and knowledgeable tutors help you to evaluate your insights so you are subsequently able to make considered decisions when approaching strategic changes within your business. Public courses are on fixed dates; please refer to our course calendar for more information.



# **IN-HOUSE COURSES**

Running a standard or customised course at your premises allows you to shape the message and style of the presentation to suit the culture of your organisation. It is the most convenient and cost-effective solution if you wish to train a number of staff in the same location, or when confidentiality is an issue. Once we have agreed the dates and location for your training course, our experts work with you to identify and evaluate your learning objectives and to customise the course content to ensure they are met.



# **E-LEARNING COURSES**

If you are looking for a flexible learning solution that you or those in your organisation can fit around your schedule, our e-learning training offers an ideal option. Delivered quickly and effectively through our learning management system or yours, our global e-learning courses are easily accessible. Anyone taking our courses can simply access the content at any time. Our experts have prepared a portfolio of e-learning courses for your immediate use, or can work with you to prepare e-learning courses tailored to your specific needs. For any courses you or those in your organisation study, progress information can be simply tracked and monitored. Talk to us about how we can integrate your e-learning through our global learning management system.

# BOOKING



+44 (0) 1276 697777



Website: www.sgs.co.uk/ trainingschedule



Email: ukacademy@sgs.com

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For more information on our courses and content: www.sgs.co.uk/

trainingschedule

For course bookings: www.sgs.co.uk/

coursebooking

# **TESTIMONIALS**

"Well structured course that gave a good insight into the requirements of an Internal Auditor"

#### David Lewis. BBI Solutions

"The standard and level of instruction by the tutor was superb. A thoroughly enjoyable and valuable course"

# Thomas Veitch, Achilles

"Excellent training course delivered by two very professional, experienced and knowledgeable Tutors"

# Jordan Wylie, The Training Wing Ltd

"The course was fantastic! I felt stretched and challenged but it was worth it. I very much believe in courses that develop behaviours and performance"

Richard Kent, Red Marine

**SGS ACADEMY** 

TRANSFORMING PEOPLE AND BUSINESSES

# PREPARING FOR CHANGE

# MST

# **INTRODUCTION TO ISO/DIS 9001:2015**

IRCA CPD approved course: C17746

The SGS Academy have launched the first IRCA CPD approved ISO/DIS 9001:2015 training. Designed for current QA and ISO 9001 audit professionals, the objective of the training is to provide participants with an overview of the purpose and requirements of ISO/DIS 9001 as set out in the Draft International Standard.

#### 1 DAY - £315

03 FEBRUARY 31 MARCH 17 APRIL 01 JUNE 18 JUNE CAMBERLEY
BELFAST
MANCHESTER
BELFAST
NR WARWICK





# **DMS-REV**

#### **ISO 9001:2015 TRANSITION SEMINAR**

This seminar is an introduction for anyone involved in the management of a QMS based on ISO 9001. The half-day programme outlines the changes in requirements from the 2008 version of the standard to those of 2015. The transition arrangement to gain certification to ISO 9001:2015 will also be discussed.

#### 1/2 DAY - £175

06 FEBRUARY 15 MAY 17 JUNE

CAMBERLEY SWINDON NR WARWICK





# SSI

# **EMPOWERING LEADERSHIP IN MANAGEMENT SYSTEMS AND STANDARDS**

This training is designed to address the required leadership skills of those operating in quality, environmental and H&S roles for the forthcoming evolution of management systems standards within the Annex SL framework and their respective commercial impacts. The course will develop delegate's techniques used to engage their organisation's stakeholders, senior managers and other interested parties to highlight the commercial success derived from best practice.

# 2 DAYS - £620

17 MARCH

**NR HEATHROW** 





# 5

#### **ISO/DIS 14001 TRANSITION TRAINING COURSE**

IRCA CPD approved course: C17759

The objective of this course is to provide participants with an introduction to ISO 14001:2015 (DIS) as set out in the Draft International Standard. On completion, you will receive an SGS IRCA CPD Certificate of Attendance.

# 1 DAY - £315

13 MARCH 21 MAY CAMBERLEY MANCHESTER





# MS-RE

# **ISO 14001:2015 TRANSITION SEMINAR**

This half-day seminar introduces you to the key changes in the proposed 2015 revision of ISO 14001 in comparison to the 2004 version. In addition to identifying changes to the standard, and the resulting implications for your current EMS, this seminar will also cover the transition from the old to the new version of ISO 14001.

# 1/2 DAY - £175

04 FEBRUARY 20 MAY CAMBERLEY MANCHESTER





# RC 7

# GLOBAL STANDARD FOR FOOD SAFETY ISSUE 7 – CONVERSION FROM ISSUE 6 FOR MANUFACTURERS

This course will provide delegates with an in-depth understanding of the revisions to the format and content of the standard, and will include particular reference to the changes in response to the issues and concerns of the food industry.

#### 1 DAY - £315

17 MARCH 11 JUNE CAMBERLEY BIRMINGHAM





# **UXFTC**

# ANNEX SL – INTRODUCTION AND AWARENESS

This highly participative event is an overview and introduction to the Annex SL framework for a generic management system standard. The training comprises tutor led presentations and workshops. It is suited to anyone working with management system standards.

# 1 DAY – £315

13 MARCH 02 JUNE MANCHESTER NR HEATHROW





# **QUALITY MANAGEMENT SYSTEMS**

# ISFTC

# **ISO 9001 INTRODUCTION AND AWARENESS**

1 DAY - £315

IRCA certified course: A17155

24 FEBRUARY 02 MARCH 24 MARCH 12 MAY 23 JUNE NR HEATHROW SOUTH WALES BIRMINGHAM SWINDON MANCHESTER

development, implementation and management of a quality management system (QMS). Once completed, you will be able to register for a QMS internal or lead auditor training course.

This foundation course provides an introduction for anyone involved in the





2 DAYS - £620

# MSA

**INTERNAL QMS AUDITOR** 

IRCA certified course: A17156

Designed for anyone who needs to develop the knowledge and skills needed to assess and report on the conformance and effective implementation of a QMS based on ISO 9001. When you have successfully completed this course and the QMS FTC, you will have met the training requirements to apply for registration as an IRCA internal QMS auditor and have the opportunity to progress on to an ISO 9001 lead auditor course.

25 FEBRUARY 25 MARCH 13 MAY 24 JUNE

NR HEATHROW BIRMINGHAM SWINDON MANCHESTER





# 5

# **ISO 9001 LEAD AUDITOR**

IRCA certified course: A17038

This auditor/lead auditor course is designed for anyone who wants to gain the knowledge and skills necessary to audit quality management systems against ISO 9001, using the auditing techniques described in ISO 19011. When you have successfully completed this course, you will have met the training requirements to apply for registration as an IRCA registered QMS lead auditor and be able to join a conversion course to transfer your skills to another management system.

# 5 DAYS - £1085

09 FEBRUARY 09 MARCH 13 APRIL 27 APRIL 08 JUNE NR HEATHROW BELFAST SOUTH WALES MANCHESTER NR WARWICK







All the courses above are available within the SGS Academy on-site portfolio. Alternatively, we have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for the new standards or Annex SL training. Contact us today for a no-obligation quote.



The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 9001 implementation training and all those listed above.

# **BESPOKE TRAINING**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for QMS training. Contact us today for a no-obligation quote.



**ABILITY** 

# **QUALITY MANAGEMENT SYSTEMS – 2015**

# **INTRODUCTION TO ISO/DIS 9001:2015**

1 DAY - £315



IRCA CPD approved course: C17746

The SGS Academy have launched the first IRCA CPD approved ISO/DIS 9001:2015 training. Designed for current QA and ISO 9001 audit professionals, the objective of the training is to provide participants with an overview of the purpose and requirements of ISO/DIS 9001 as set out in the Draft International Standard.

03 FEBRUARY 31 MARCH 17 APRIL 01 JUNE **18 JUNE** 

**CAMBERLEY BELFAST** MANCHESTER **BELFAST NR WARWICK** 





# **QMS-REV**

**QMST** 

# **ISO 9001:2015 TRANSITION SEMINAR**

This seminar is an introduction for anyone involved in the management of a QMS based on ISO 9001. The half-day programme outlines the changes in requirements  $\,$ from the 2008 version of the standard to those of 2015. The transition arrangement to gain certification to ISO 9001:2015 will also be discussed.

1/2 DAY - £175

**06 FEBRUARY 15 MAY 17 JUNE** 

**CAMBERLEY SWINDON NR WARWICK** 





# **ISO/DIS 9001 RISK BASED THINKING**

1 DAY – PLEASE CALL US FOR A **NO-OBLIGATION QUOTE** 





IRCA CPD approved course: C17762

This course is designed to provide participants with an introduction to risk management awareness aligned with ISO/DIS 9001 as set out in the Draft International Standard.



# **ENVIRONMENTAL MANAGEMENT SYSTEMS**

**MS-REV** 

#### **ISO 14001:2015 TRANSITION SEMINAR**

1/2 DAY - £175

This half-day seminar introduces you to the key changes in the proposed 2015 revision of ISO 14001 in comparison to the 2004 version. In addition to identifying changes to the standard, and the resulting implications for your current EMS, this seminar will also cover the transition from the old to the new version of ISO 14001.

04 FEBRUARY 20 MAY **CAMBERLEY MANCHESTER** 





# **ISO 14001 INTRODUCTION AND AWARENESS**

1 DAY - £315

This environmental management systems (EMS) foundation course provides an introduction for anyone involved in the development, implementation and management of an environmental management system. Once completed, you will be able to register for an EMS internal or lead auditor training course.

13 JANUARY 03 MARCH 19 MAY 02 JUNE CAMBERLEY MANCHESTER SOUTH WALES BIRMINGHAM





# MS-COM

#### **ENVIRONMENTAL LEGISLATION AND COMPLIANCE**

1 DAY - £315

**05 FEBRUARY** 

**CAMBERLEY** 

This course takes a practical approach to legislative compliance and how it can be managed within an environmental management system.





# **ISO/DIS 14001 TRANSITION TRAINING COURSE**

1 DAY -£315

CERTIFICA

IRCA CPD approved course: C17759

13 MARCH 21 MAY

CAMBERLEY MANCHESTER

The objective of this course is to provide participants with an introduction to ISO 14001:2015 (DIS) as set out in the Draft International Standard. On completion, you will receive an SGS IRCA CPD certificate of attendance.







# **ENVIRONMENTAL MANAGEMENT SYSTEMS**

**EMSA** 

INTERNAL EMS AUDITOR 2 DAYS – £620

Designed for anyone who needs to develop the knowledge and skills needed to assess and report on the conformance and effective implementation of an EMS based on ISO 14001.

14 JANUARY 04 MARCH 20 MAY 03 JUNE CAMBERLEY MANCHESTER SOUTH WALES BIRMINGHAM





# **LEAD ENVIRONMENTAL AUDITOR**



IRCA certified course: A17262

Designed for anyone who wants to gain the knowledge and skills necessary to audit management systems against ISO 14001:2004. When you have successfully completed this course, you will have met the training requirements to apply for registration as an IRCA EMS auditor or lead auditor and be able to join a conversion course to transfer your skills to another management system.

23 FEBRUARY 09 MARCH 20 APRIL

**15 JUNE** 

5 DAYS - £1085

NR WARWICK SOUTH WALES NR HEATHROW MANCHESTER





#### **EMS AUDITOR CONVERSION COURSE**

3 DAYS - £760



IRCA certified course: A17294

This course is for those who have successfully completed a lead auditor course in another discipline. The programme is designed to broaden participants' skills and give them a thorough understanding of the requirements of ISO 14001 and audit criteria.

03 MARCH 12 MAY SOUTH WALES NR WARWICK





# **ENVIRONMENTAL MANAGEMENT SYSTEMS – ON-SITE TRAINING**

The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 14001 implementation training and all those listed above.

# **BESPOKE TRAINING**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for EMS training. Contact us today for a no-obligation quote.

# ACCREDITED OCCUPATIONAL HEALTH AND SAFETY TRAINING

#### **IOSH MANAGING SAFELY CERTIFICATE**

4 DAYS - £545

**DATES & LOCATIONS** 

**SEE PAGE 10** 





iosh

The IOSH Managing Safely certificate course aims to ensure that health and safety requirements are appreciated by people employed as line managers, and to enable them to review their own departmental systems for safety, introduce new controls or implement changes as appropriate to ensure health and safety in the workplace.

**NEBOSH GENERAL CERTIFICATE** 

11 DAYS - £1345

**DATES & LOCATIONS** 

**SEE PAGE 10** 





Accredited centre 614

The NEBOSH National General Certificate course is the most popular NEBOSH certificate course in the UK. The course is designed for managers, supervisors and staff from all types of organisations who need a broad understanding of health and safety issues.

# SGS ACADEMY In partnership with





# **IOSH & NEBOSH - ON-SITE TRAINING**

All IOSH & NEBOSH certificates can be delivered on-site. Contact us today for a no-obligation quote.

# **FURTHER OH&S TRAINING**

The SGS Academy in partnership with Phoenix Health & Safety is able to offer all IOSH and NEBOSH accredited courses. Contact us for more details on what is available.

The SGS Academy is offering this training in partnership with Phoenix Health & Safety

# ACCREDITED OCCUPATIONAL HEALTH AND SAFETY TRAINING

	IOSH MANAGING SA	AFELY CERTIFICATE –	4 DAYS - £545			
	LONDON	OLDBURY	MANCHESTER	WASHINGTON	BRISTOL	SHEFFIELD
	27 Jan	13 Jan	13 Jan	27 Jan	19 Jan	20 Jan
	10 Feb	17 Feb	23 Mar	28 Apr	14 Apr	21 Apr
Ŧ	24 Feb	24 Mar	26 May			
17 Mar 30 Mar 14 Apr 28 Apr 12 May 02 Jun	17 Mar	28 Apr	CAMBRIDGE	WALSALL	LEEDS	LIVERPOOL
	30 Mar	02 Jun	24 140	02 Mar	07 lan	00 Fab
	14 Apr		24 Mar	03 Mar	27 Jan	03 Feb
	28 Apr				05 May	12 May
	12 May	NOTTINGHAM	SOUTHAMPTON	BRISTOL	ASHFORD	EDINBURGH
		03 Feb	17 Feb	19 Jan	24 Feb	10 Feb
	16 Jun	09 Jun	16 Jun	14 Apr	16 Jun	19 May

	NEBOSH GEN	IEBOSH GENERAL CERTIFICATE – 11 DAYS + EXAM - £1345					
	VENUE	WEEK 1	WEEK 2	REVISION	EXAM		
		START DATE	START DATE	DAY			
	London	12 Jan	19 Jan	26 Jan	27 Jan	UNIT 1 - NGC1 - MANAGEMENT OF HEALTH & SAFETY	
	London	02 Mar	09 Mar	16 Mar	17 Mar	Element 1 – Foundation in health & safety	
	London	11 May	18 May	28 May	29 May	Element 2 – Health & safety management systems 1 – policy	
	Birmingham	19 Jan	26 Jan	02 Feb	03 Feb		
	Birmingham	13 Apr	20 Apr	27 Apr	28 Apr	Element 3 – Health & safety management systems 2 – organising	
	Walsall	09 Feb	16 Feb	23 Feb	24 Feb	Element 4 – Health & safety management systems 3 – planning	
	Walsall	22 Jun	29 Jun	06 Jul	07 Jul	Element 5 – Health & safety management systems 4 – measuring,	
구 도	Nottingham	12 Jan	19 Jan	29 Jan	30 Jan	audit & review	
0	Nottingham	11 May	18 May	28 May	29 May		
NEBOSH	Manchester	19 Jan	26 Jan	02 Feb	03 Feb	UNIT 2 - NGC2 - CONTROLLING WORKPLACE HAZARDS	
2	Manchester	13 Apr	20 Apr	27 Apr	28 Apr	Element 1 – Workplace hazards and risk controls	
	Bristol	02 Mar	09 Mar	16 Mar	17 Mar	·	
	Bristol	02 Mar	08 Jun	15 Jun	16 Jun	Element 2 – Transport hazards and risk controls	
	Leeds	12 Jan	19 Jan	26 Jan	27 Jan	Element 3 – Musculoskeletal hazards and risk controls	
	Leeds	11 May	18 May	28 May	29 May	Element 4 – Work equipment hazards and risk controls	
	Washington	12 Jan	19 Jan	26 Jan	27 Jan	Element 5 – Electrical safety	
	Washington	13 Apr	20 Apr	27 Apr	28 Apr	Element 6 – Fire safety	
	Southampton	02 Feb	09 Feb	16 Feb	17 Feb		
	Southampton	01 Jun	08 Jun	15 Jun	16 Jun	Element 7 – Chemical and biological health hazards and risk controls	
	Cambridge	09 Feb	16 Feb	23 Feb	24 Feb	Element 8 – Physical and psychological health hazards and risk controls	
	Cambridge	22 Jun	29 Jun	06 Jul	07 Jul		

# SGS ACADEMY In partnership with



The SGS Academy is offering this training in partnership with Phoenix Health & Safety

# OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS

**ISSET** 

#### **OHSAS 18001 INTRODUCTION AND AWARENESS**

1 DAY - £315

This foundation course is ideal for those involved in the development, implementation and management of an occupational health and safety management System. Once completed, you will be able to register for an OH&S management system internal or lead auditor training course.

10 MARCH 28 APRIL 07 JULY MANCHESTER SOUTH WALES NR HEATHROW





**INTERNAL OH&S AUDITOR** 

2 DAYS – £620

H&SA

Designed for anyone who needs to develop the knowledge and skills required to assess and report on the conformance and effective implementation of an OH&S management system based on OHSAS 18001.

11 MARCH 29 APRIL MANCHESTER SOUTH WALES





#### **OHSAS 18001 LEAD AUDITOR**





IRCA certified course: A17048

This auditor/lead auditor course is designed to provide participants with the knowledge and skills necessary to audit occupational health and safety management systems against OHSAS 18001:2007. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA OH&S management systems auditor or lead auditor and will be able to join a conversion course to transfer your skills to another management system.

29 JUNE

**26 JANUARY** 

NR WARWICK NR HEATHROW





# **OH&S MANAGEMENT SYSTEMS AUDITOR CONVERSION COURSE**

3 DAYS - £760

**O** 

IRCA certified course: A16894

14 APRIL

MANCHESTER

This course is for those who have successfully completed a lead auditor course in another discipline. The programme is designed to broaden participants' skills and give them a thorough understanding of OHSAS 18001 requirements and audit criteria.





# OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS - ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, OHSAS 18001 implementation training and all those listed above.

# **BESPOKE TRAINING**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for H&S training. Contact us today for a no-obligation quote.

# **INTEGRATED MANAGEMENT SYSTEMS**

# **INTEGRATE YOUR MANAGEMENT SYSTEMS**

**2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE** 

The purpose of the course is to enable you to integrate an environment and/or occupational health and safety and/or information security management system with your QMS. This course is bespoke to meet your organisation's needs by offering an insight into the requirements of the appropriate standards to enable you to implement and maintain an effective integrated management system.



3 DAYS - £760

# INTEGRATED MANAGEMENT SYSTEMS INTERNAL AUDITOR SKILLS COURSE

**21 JANUARY 03 FEBRUARY** 21 APRIL **30 JUNE** 

**CAMBERLEY SOUTH WALES BIRMINGHAM MANCHESTER** 





This course will equip participants with the knowledge and skills needed to audit an integrated management system which could be certified by a third party body. Participants will learn to understand the elements of an integrated management system (IMS) based upon processes. They will be able to plan, prepare, perform and report the audit of an integrated management system to meet the requirements of the constituent standards (ISO 9001, ISO 14001 and OHSAS 18001).



# **INTEGRATED MANAGEMENT SYSTEMS – ON-SITE TRAINING**

The SGS Academy offers a range of training available in-house. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for Integration; whether it is an integrated course for ISO 9001, ISO 14001 and OHSAS 18001 or just for two of the standards. Contact us today for a no-obligation quote.

# INFORMATION SECURITY MANAGEMENT SYSTEMS

SMSFTC

#### **ISO/IEC 27001 INTRODUCTION AND AWARENESS**

1 DAY -£315

An introduction for anyone involved in the development, implementation and management of an information security management system based on ISO/IEC 27001. Once completed, you will be able to register for an ISMS lead auditor training course.

17 MARCH

**SOUTH WALES** 





MSIA

**INTERNAL ISMS AUDITOR** 

2 DAYS - £620

Z DATO 1020

18 MARCH SOUTH WALES

This course is designed to equip delegates with the knowledge and skills required to perform internal audits on information security management systems in accordance with ISO 27001:2013.





**SMST2** 

ISMS AUDITOR TRANSITION COURSE

2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE



IRCA certified course: A17713

The purpose of this course is to provide auditor training on Annex SL, which meets the transition training requirements for ISMS auditor set by the IRCA. This course is based on the changes contained within ISO/IEC 27001:2013.



**ISO/IEC 27001 LEAD AUDITOR** 

5 DAYS - £1085



IRCA certified course: A17279

This auditor/lead auditor course is designed to provide confidence to auditors in the development, conformance and effective implementation of processes and the continuous improvement of an ISMS based on ISO/IEC 27001. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA ISMS auditor or lead auditor and will be able to join a conversion course to transfer your skills to another management system.

16 MARCH

MANCHESTER







**KNOWLEDGE** 

# INFORMATION SECURITY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 27001:2013 transition seminars and all those listed above.

#### **BESPOKE TRAINING**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for ISMS training. Contact us today for a no-obligation quote.

# **SOCIAL AND ETHICAL ACCOUNTING AND REPORTING**

# **SOCIAL SYSTEMS INTRODUCTION AND AWARENESS**

1 DAY - PLEASE CALL US FOR A **NO-OBLIGATION QUOTE** 

Designed to introduce participants to the social issues and questions facing today's organisations, the significance of stakeholder concerns and the mechanisms that are being developed to assist organisations in developing these issues. Once completed, you will be able to register for a social systems internal or lead auditor training course.



# **SOCIAL SYSTEMS INTERNAL AUDITOR**

2 DAYS - PLEASE CALL US FOR A **NO-OBLIGATION QUOTE** 

Designed to provide participants with the knowledge and skills necessary to perform internal audits of social systems and help interpret the requirements of social systems audit criteria.

This course is designed to provide confidence to auditors in the development and conformance of social responsibility specifications of a social systems audit. When you have successfully completed this course you will meet the training requirements to apply for registration as an IRCA social systems auditor or lead auditor and be able to join a conversion course to transfer your skills to another



#### **SOCIAL SYSTEMS LEAD AUDITOR**

management system.

IRCA certified course: A17270

5 DAYS - £1085

02 MARCH NR HEATHROW **18 MAY NR WARWICK** 





SSLAC

# **SOCIAL SYSTEMS AUDITOR CONVERSION COURSE**

3 DAYS - £760

IRCA certified course: A17281

**24 FEBRUARY 09 JUNE** 

**BIRMINGHAM MANCHESTER** 





This course is designed to help transfer your existing auditing skills from other management systems to those needed for audits of social systems. If you have already successfully completed an IRCA certificated 5-day lead auditor training course, you can use the SS ACC to broaden your skills and knowledge base to understand and audit to social systems criteria.



SKILLS

# SOCIAL AND ETHICAL MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, SA8000 workshops and all those listed above.

#### BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for social systems training. Contact us today for a no-obligation quote.

# **FOOD SAFETY MANAGEMENT SYSTEMS**

SMSFTC

# **ISO 22000 INTRODUCTION AND AWARENESS**

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

This foundation course provides an introduction for anyone involved in the development, implementation and management of a food safety management system based on ISO 22000. Once completed, you will be able to register for a FSMS lead auditor training course.



MSLAC

# **ISO 22000 LEAD AUDITOR**

5 DAYS - £1085

IRCA certified course: A17304

23 MARCH MANCHESTER

This auditor/lead auditor course will equip food chain professionals with the skills and knowledge necessary to audit food safety management systems against ISO 22000:2005. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA FSMS auditor or lead auditor and be able to participate in a conversion course to transfer your skills to another management system.





# **AVIATION JET FUEL**

**AVIATION JET FUEL QUALITY ASSURANCE AWARENESS TRAINING** 

1 DAY - £315

p p

This training offers an overview of jet fuel manufacture, including the refining processes used and how it differs from kerosene. This highly participative event provides attendees with an introduction to, and overview of, the aviation jet fuel sector. The course also explores the quality assurance/quality control (QA/QC) normative documents and the standards currently in use.

10 MARCH 02 JUNE NR HEATHROW NR HEATHROW





# **AVIATION JET FUEL - ON-SITE TRAINING**

This course is available within the SGS Academy on-site portfolio. Contact us for more details.

# **BRITISH RETAIL CONSORTIUM (BRC)**

**3RCIA** 

# **INTERNAL AUDITOR (ALL BRC STANDARDS)**

how to improve auditing techniques.

2 DAYS - £620

This course covers the detailed requirements for anyone managing or carrying out audits. The course is a mixture of workshop led discussions, practical activities and presentations. On day two, delegates will undertake an audit using the skills and techniques learned on day one. Feedback will be given on the case study audit and

04 FEBRUARY SWINDON





RC-TPA

**GLOBAL BRC STANDARD FOR FOOD SAFETY ISSUE 7 – THIRD PARTY AUDITOR** 

5 DAYS - £1250

11 MAY

**NR HEATHROW** 

This course trains delegates in third party audit requirements against the Global Standard for Food Safety Issue 7. In addition, the course includes all relevant aspects of auditing within the food sector. Attending this course allows you to gain an in-depth and practical understanding of the BRC standard and auditing methodology.





CP-FT

# HACCP AND FOOD SAFETY INTRODUCTION AND AWARENESS

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

The purpose of this course is to provide in-house training to understand the basics of HACCP and its relevance to food legislation globally. The course is designed for staff working in pesticides, herbicides and other chemicals used in food processing and for those involved in the supplier management chain of such products.



3C 7

GLOBAL STANDARD FOR FOOD SAFETY ISSUE 7 – CONVERSION FROM ISSUE 6 FOR MANUFACTURERS

1 DAY - £315

AITOTAOTOTILITO

17 MARCH 11 JUNE CAMBERLEY BIRMINGHAM

This course will provide delegates with an in-depth understanding of the revisions to the format and content of the standard, and will include particular reference to the changes in response to the issues and concerns of the food industry.





#### **BRITISH RETAIL CONSORTIUM - ON-SITE TRAINING**

The SGS Academy offers a range of training available in-house. These courses include HACCP training, BRC implementation training and all those listed above.

# **BESPOKE TRAINING**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for BRC training. Contact us today for a no-obligation quote.

# SUSTAINABILITY – ENERGY MANAGEMENT SYSTEMS

NMSFTC

# **ISO 50001 INTRODUCTION AND AWARENESS**

10 FEBRUARY 12 MAY SOUTH WALES

This energy management systems (EnMS) foundation course will provide you with the understanding of what EnMS is, the main requirements of ISO 50001 and how to improve the system where it is established. Once completed, you will be able to register for an EnMS internal or lead auditor course.



1 DAY -£315

2 DAYS - £620



NMSA

# **INTERNAL ENERGY MANAGEMENT SYSTEMS AUDITOR**

11 FEBRUARY 13 MAY SOUTH WALES

NR HEATHROW

This course aims to equip participants with the knowledge and skills needed to assess and report on the conformance and effective implementation of an energy management system against ISO 50001.



**UMSLAC** 

#### **ISO 50001 LEAD AUDITOR COURSE**

5 DAYS - £1085

IRCA certified course: A17574

09 FEBRUARY 20 APRIL DEVON MANCHESTER

Designed for anyone who wants to gain the knowledge and skills necessary to audit energy management systems against ISO 50001 using the auditing techniques described in ISO 19011. Once successfully completed, you will have met the training requirements to apply for registration as an IRCA EnMS auditor or lead auditor, and be able to join a conversion course to transfer your skills to another management program.





NMSACC

# **ENERGY MANAGEMENT SYSTEM AUDITOR CONVERSION COURSE**

3 DAYS - £760

17 MARCH

NR WARWICK

This course aims to equip experienced lead auditors with the knowledge needed to assess and report on the conformance and effective implementation of an energy management system, against ISO 50001.





# **SUSTAINABILITY – ENERGY MANAGEMENT SYSTEMS**

# **ISO 50001 IMPLEMENTATION WORKSHOPS**

#### **WORKSHOP 1 – GETTING STARTED**

- EnMS boundaries and scope
- Top management representative
- Information availability

# WORKSHOP 2 – SETTING THE ENERGY MANAGEMENT SYSTEM GOALS

- Energy review
- Legal requirements
- Objectives and targets
- Metering and targeting
- Performance indicators
- Programme



# **WORKSHOP 3 – IT'S ALL ABOUT PEOPLE**

- Responsibilities and competence requirements
- Training needs
- Communication plan
- Purchasing and asset management
- Document and records control

# WORKSHOP 4 – ENERGY MANAGEMENT SYSTEM IMPROVEMENT

- Nonconformities
- Improvement opportunities
- Corrective and preventive action
- Internal audits plan
- Internal auditors' competence
- Compliance evaluation
- EnMS review



**ENHANCED PERFORMANCE** 

# **ENERGY MANAGEMENT SYSTEMS – ON-SITE TRAINING**

The SGS academy offers a range of training available in-house. These courses include refresher training, EnMS implementation training and all those listed above.

#### **BESPOKE TRAINING**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for ISO 50001 training. Contact us today for a no-obligation quote.

# SUSTAINABLE EVENTS

# **ISO 20121 INTRODUCTION AND AWARENESS**

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

SEAV

This course aims to explain what sustainable events are, how to plan and deliver a sustainable event, and how to implement a management system according to the ISO 20121 standard.



EMP

#### **ISO 20121 IMPLEMENTATION**

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

This course aims to equip participants with the knowledge and skills needed to effectively implement a sustainable events management system, in accordance with ISO 20121.



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#### **ISO 20121 INTERNAL AUDITOR**

2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

This course aims to equip participants with the knowledge and skills needed to effectively audit a sustainable events management system, in accordance with ISO 20121 and using ISO 19011 audit techniques effectively.





**TRANSFORMATION** 

# **SUSTAINABLE EVENTS – ON-SITE TRAINING**

The SGS Academy offers a range of training available in-house. These courses include ISO 20121 implementation training and all those listed above.

# **BESPOKE TRAINING**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for sustainable events training. Contact us today for a no-obligation quote.

# **GREENHOUSE GAS AND CARBON EMISSIONS**

# INTRODUCTION TO CARBON ACCOUNTING

1 DAY - PLEASE CALL US FOR A **NO-OBLIGATION QUOTE** 

The objective of this course is to provide participants with an awareness of carbon accounting approaches, methodologies and standards, and the knowledge to undertake greenhouse gas emissions calculations. The course is suitable for those new to GHG accounting or for anyone who wants to develop their knowledge and understanding on climate change issues.



# **GHG INVENTORY MANAGEMENT – ISO 14064-1**

1 DAY – PLEASE CALL US FOR A **NO-OBLIGATION QUOTE** 

The objective of this course is to provide practitioners with the skills and knowledge necessary to develop a greenhouse gas (GHG) inventory according to ISO 14064-1. The course is suitable for practitioners with an interest in developing skills in corporate GHG inventories. Some previous knowledge of climate change/GHG reporting would be useful for participants.



# **CARBON ACCOUNTING AND INVENTORY MANAGEMENT**

The course is suitable for practitioners with an interest in improving their

2 DAYS - £750

The purpose of this course is to provide practitioners with the skills and knowledge necessary to develop a greenhouse gas (GHG) inventory according to ISO 14064-1.

**NR HEATHROW** 

**NR HEATHROW** 



**08 JUNE** 

**08 JUNE** 



# **ISO 14064 LEAD GHG VERIFIER – LEVEL THREE**

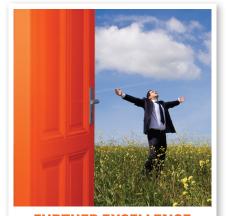
4 DAYS - £1250

The purpose of this course is to provide practitioners with the skills and knowledge necessary to undertake a verification of a GHG inventory developed according to ISO 14064-1, using the verification standard ISO 14064-3. This course is suitable for those with an interest in developing a career in GHG verification, or practitioners wanting to understand the verification process to develop internal audit processes.

understanding of carbon accounting and developing skills in GHG inventories. Some previous knowledge of climate change/GHG reporting would be useful for participants







**FURTHER EXCELLENCE** 

# **GREENHOUSE GAS AND CARBON EMISSIONS – ON-SITE BESPOKE TRAINING**

The SGS Academy offers a range of training available in-house, tailored to our clients' specific training needs. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for GHG training. Contact us today for a no-obligation auote.

# **IT MANAGEMENT SYSTEMS**

# This auditor/lead auditor course provides the knowledge and skills to perform first, second and third-party audits of information technology service management systems against the requirements of ISO/IEC 20000 using the auditing techniques described in ISO 19011 guidelines for auditors. When you have successfully completed this course, you will meet the training requirements for registration as an IRCA ITSMS auditor or lead auditor and you will be able to join a conversion course to transfer your skills to another management system.

# **BUSINESS CONTINUITY MANAGEMENT**

# ISO 22301 AUDITOR/LEAD AUDITOR 5 DAYS – £1085

TO SERVICE OF THE PARTY OF THE

IRCA certified course: A17494

This course is designed to provide participants with the knowledge and skills necessary to audit business continuity management systems against the requirements of ISO 22301 using the auditing techniques described in ISO 19011. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA BCMS auditor or lead auditor and will be able to join a conversion course to transfer your skills to another management system.



11 MAY

**NR HEATHROW** 







# **BUSINESS CONTINUITY MANAGEMENT SYSTEMS – ON-SITE TRAINING**

The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 22301 implementation training and all those listed above.

# **BESPOKE TRAINING - ON-SITE**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for BCMS training. Contact us today for a no-obligation quote.

# **CUSTOMER SERVICE**

SSEFTC

# **CUSTOMER SERVICE EXCELLENCE AWARENESS**

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

The focus of this one day hands-on course is to prepare an application to meet the standard. The elements within each of the standard's five criteria are explored and participants relate these to their own organisation.



SESEM

# **CUSTOMER SERVICE EXCELLENCE SEMINAR**

1/2 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

This half-day seminar allows you to understand how the key drivers of customer satisfaction are embedded in the new standard, and how they are relevant to service delivery today. The session will also describe the Customer Service Excellence requirements.



ACSE

# **CUSTOMER SERVICE EXCELLENCE ASSESSOR**

2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

Designed to enable participants to gain a grounding of the principles of Customer Service Excellence, conduct effective internal assessments and understand the principles of assessment, evidence review and verification.





#### **CUSTOMER SERVICE EXCELLENCE – ON-SITE TRAINING**

The SGS Academy offers a range of training available in-house. These courses include all those listed above plus bespoke custom-made courses to fulfil your specific requirements for CSE training. Contact us today for a no-obligation quote.

PLEASE CONTACT US FOR MORE INFORMATION:

**UKACADEMY@SGS.COM** 

T: +44 (0)1276 697777

WWW.SGS.CO.UK/TRAININGSCHEDULE

# **MEDICAL DEVICES**

MDIA

#### ISO 13485:2003 INTERNAL AUDITOR

2 DAYS - £620

11 FEBRUARY 06 MAY SWINDON NR WARWICK

This intensive course aims to provide delegates with the skills required to conduct internal of their quality system to the requirements of ISO 13485, using interactive training by medical device lead auditors experienced in ISO 13485 and notified body audits.





MDRM

#### **ISO 14971 – RISK MANAGEMENT FOR MEDICAL DEVICES**

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

This course provides a comprehensive introduction to the key elements of risk management for medical devices using the harmonised standard ISO 14971.



101

# **INTRODUCTION TO 93/42/EEC MEDICAL DEVICES DIRECTIVE**

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

Detailed introduction to familiarise delegates with the Medical Devices Directive (as amended by Directive 2007/47/EC), and a practical framework for delegates to ensure compliance of their quality systems and technical documentation.



102

# **QUALITY SYSTEMS FOR MEDICAL DEVICES**

2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

This intensive course is designed to transfer detailed information about the transition of your quality system from ISO 9001 to ISO 13485, and the requirements of EC Directives through lectures from medical device lead auditors regularly undertaking notified body audits.



# **CONSTRUCTION OF MEDICAL DEVICE TECHNICAL FILE (DIRECTIVE 93/42/EEC)**

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

Thorough introduction for delegates to understand both the regulatory requirements for technical documentation under the Medical Devices Directive (as amended by Directive 2007/47/EC) and provide practical guidance on how to construct the technical file to ensure compliance for their medical device.



# **MEDICAL DEVICES – ON-SITE TRAINING**

The SGS Academy offers a range of training available in-house. These courses include ISO 13485 auditor refresher training and all those listed above.

#### **BESPOKE TRAINING**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for medical devices training. Contact us today for a no-obligation quote.

# **TIMBER AND FORESTRY**

# The objective of this course is to provide participants with the technical knowledge to apply the regulation and to prevent all timber products that have been illegally harvested from being placed on the market. The course covers regulatory obligations to implement a due diligence system that can be used to gather information about the origin of the product being supplied, assessments of the risk of that product originating from an illegal source, and mitigation of the risk of illegally harvested timber from entering the supply chain.

# INTRODUCTION AND AWARENESS TO FSC AND PEFC This course is designed to provide participants with an understanding of the Forestry Stewardship Council (FSC®) and the PEFC Chain of Custody requirements. The approach will be systematic and easy to understand so that participants will be able to ensure that their organisations' systems meet the criteria set in the standard's requirements.



# **TRANSFORMATION**

# **TIMBER AND FORESTRY – ON-SITE TRAINING**

The SGS Academy offers a range of training available in-house. These courses include refresher training, CoC awareness and all of those listed above.

# **BESPOKE TRAINING – ON-SITE**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for FSC training. Contact us today for a no-obligation quote.

# FIRE RISK MANAGEMENT SYSTEMS

P7FTC

# **PAS 7 INTRODUCTION AND AWARENESS**

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

This foundation course is ideal for those involved in the development, implementation and management of a fire risk management system. Once completed, you will be able to register for a fire risk management system internal or lead auditor training course.



7IMP

# **IMPLEMENTING A FIRE RISK MANAGEMENT SYSTEM**

2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

Designed for anyone who needs to develop the skills needed to implement and maintain an effective fire risk management system to meet the requirements of PAS 7.



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#### INTERNAL FIRE RISK MANAGEMENT SYSTEMS AUDITOR

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

Designed for anyone who needs to develop the knowledge and skills required to assess and report on the conformance and effective implementation of a fire risk management system based on PAS 7.



7LAC

# **PAS 7 LEAD AUDITOR**

5 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE

This auditor/lead auditor course is designed to provide participants with the knowledge and skills necessary to audit fire risk management systems against PAS 7.



# **BESPOKE TRAINING – ON-SITE**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for PAS 7 training. Contact us today for a no-obligation quote.

# **GOOD MANUFACTURING PRACTICES (GMP)**

GMP

# ISO 22716 COSMETICS – GUIDELINES ON GOOD MANUFACTURING PRACTICES (GMP)

This course will provide you with a basic understanding of good manufacturing practices for cosmetic manufacturing organisations. This interactive classroom training will focus on state-of-the-art requirements for a GMP system, and will also contain numerous implementation examples and case studies.

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE



# **LABORATORY MANAGEMENT SYSTEMS**

ABFTC

#### **ISO/IEC 17025 INTRODUCTION AND AWARENESS**

This foundation course provides an introduction to laboratory management systems (LMS) based on the principles of ISO/IEC 17025. The programme covers the quality management system requirements that are relevant for testing and calibration services and technical competence.

1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE



# ISO/IEC 17025 – INTERNAL AUDITOR TRAINING

This internal auditor course is designed to give you the relevant skills and knowledge to assess and report on the conformance and effective implementation of a laboratory management system in accordance with ISO/IEC 17025. The purpose of the training is to equip participants with the knowledge and skills needed to perform internal audits on laboratory management systems and to be able to contribute to the continual improvement of the management system.

2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE



# **STANDARDS ORDER FORM**

ISO 20121 £190

# PLEASE COMPLETE THE APPROPRIATE BOXES AND RETURN IT TO THE SGS ACADEMY

FAX: +44 (0)1276 697 796 OR EMAIL: UKACADEMY@SGS.COM

OHSAS 18001 £100

Other

CONTACT DETAILS		BILLING DETAILS (if different from contact details)		METHOD OF PAYMENT				
*First name:		First name:	First name:		Credit/debit card (SGS will contact you for your card			
*Surname:		Surname:	Surname:			details).		
*Job title:  *Company name:		Company name:	Company name: Address:			BACS transfer. This should be made to National Westminster Bank plc., 5 High Street, Bracknell, Berkshire,		
		Address:						
*Address:				RG12 1DH. Sort Code: §	51-81-22. A/c name: SGS United			
			Postcode:			7719163. Please fax confirmation of on +44 (0)1276 697 696 quoting		
	*Postcode:	Country:	Country:		the delegate's name and			
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T&C'S

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#### PLEASE COMPLETE THE APPROPRIATE BOXES AND RETURN IT TO THE SGS ACADEMY

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FAX: +44 (0)1276 697 696 OR EMAIL: UKACADEMYSALES@SGS.COM

CONTACT DETAILS	INVOICING DETAILS (if different from contact details)	METHOD OF PAYMENT	
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Job title:		
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Course code:		
Dates:	Location:	



SGS ACADEMY | TRANSFORMING PEOPLE AND BUSINESSES

<sup>\*</sup>Mandatory information

# WHY SGS?

As the leader in professional training, we draw on our years of worldwide experience to provide effective blended learning and development solutions. Work with a global leader and take your commitment to training to the next level with the SGS Academy.

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognised as the global benchmark for quality and integrity. With more than 80,000 employees, SGS operates a network of over 1,650 offices and laboratories around the world.

Enhancing processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your services and value chain by increasing performance, managing risks, better meeting stakeholder requirements, and managing sustainability.

With a global presence, we have a history of successfully executing large-scale, complex international projects. Our people speak the language, understand the culture of the local market and operate globally in a consistent, reliable and effective manner.

If you haven't quite found what you are looking for, please do contact our training team as we offer many bespoke options, tailored to your needs.

# **BOOK WITH US**

FOUND WHAT YOU ARE LOOKING FOR?

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